



5461 north shore drive
duluth, mn 55804
218-525-6274
newsceniccafe.com

SHIPPING POLICY

Turnaround

Every effort is made to ship items within 3 business days, Monday - Friday 8am - 5pm. Average turnaround time is generally shorter: 1-2 business days.

Carriers

We use the following carriers to deliver our orders:

- USPS (United States Postal Service)

Order Tracking

If a tracking number is provided by the shipping carrier, we will update your order with the tracking information. Please note that some orders using 1st Class USPS mail will not have tracking numbers.

Shipping Rates

The rate charged for the shipping of your order is based on the weight of your products, and your location. Before the final checkout page you will be shown what the cost of shipping will be, and you will have a chance to not place your order if you decide not to.

Back Orders

To the best of our ability, we will notify you of any items on back order as quickly as possible. If an item goes on back order we will ship you the part of your order that is in stock. When the item becomes available we will ship you the rest of your order. You will not be charged any additional shipping and handling for the second shipment.